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## SERVICE LETTER

DATE:

March 21, 2024

Service Letter No. L267A (Supersedes Service Letter No. L267) Engineering Aspects are FAA-Approved

TO: All Owners and Operators of Lycoming Aircraft Engines

SUBJECT: Warranty and Owner Registration via Lycoming Engines Website

REASON FOR REVISION: Changed Web Address under Warranty and Owner Registration Steps. Deleted screenshots affiliated with the old web address.

**NOTICE:** Incomplete review of all the information in this document can cause errors. Read this entire Service Document to make sure you have a complete understanding of the requirements.

Warranty and Owner Registration is available via the internet for all owners and operators of Lycoming aircraft engines. This website registration tool replaces printed warranty registration cards previously shipped in the engine packets.

## Warranty and Owner Registration Steps

A. In a web browser, click on the link or copy and paste the link into your browser <u>https://warranty.lycoming.com/register-warranty</u>

1. Enter customer's engine serial number (Make sure the prefix (L-, RL-, etc.) and the appropriate suffix are entered).

Example: <u>RL</u>-xxxx-39<u>E</u>

2. Click on the "Search Serial Number" button at the end of the Engine Serial Number field.

The engine model will populate fields on the screen which will be enabled for edit.

- 3. Continue entering the information on the form. Fields with \* are required to submit the registration. Review the information entered on the registration form to be sure it is correct.
- 4. Click on the "Submit" button.
- 5. A message will pop-up confirming the registration has been submitted and to check email. Click on the "close" button.
- B. Open the Inbox of the e-mail address provided on the registration form.
  - 1. Open the e-mail from Lycoming with the subject "Complete your (engine model) warranty registration".
  - 2. Follow the instructions in the e-mail. <u>You must click the link in the confirmation e-mail to complete the Warranty/Owner Registration.</u>



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- 3. A message will appear that your engine warranty has been registered successfully
- 4. Lycoming will send a final e-mail with the subject "Your Lycoming Engine Warranty Registration is Completed".
- 5. Save a copy or print the e-mail for your records.

If you have any questions, contact Lycoming Technical Support by phone at 570-327-7222 or 877-839-7878 or email to <u>Technicalsupport@lycoming.com</u>.

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